



# LUKMAAN IAS

...Celebrating 11 years of its establishment

## THE EVALUATOR'S REMARKS FOR SECTION A (THEORY)

| The fundamentals of good answer                                                  | Below Average | Average | Good    | Very Good |
|----------------------------------------------------------------------------------|---------------|---------|---------|-----------|
| Candidate's basic understanding of ethics subject                                |               |         | ✓       |           |
| Ability to analyze, relate with right examples & philosophy and take clear stand |               | some A. | ✓       |           |
| Whether answers are relevant, meaningful and succinct                            |               | ✓       | some A. |           |

Use at  
only  
from  
Candidate  
must  
write  
in  
this  
margin

### Space for Teacher's/Evaluator's Remarks:

#### \* Positives:

- 1) you have good understanding of basic concepts.
- 2) Good explanation in Q. related to theory, basic concepts e.g. Weber.

#### \* Areas of improvement:

- 1) Answers require more depth in arguments.
- 2) write more important issues, points, values in answers.
- 3) Give more weightage to main demand of Q. (some Q.)
- 4) Can do content enrichment in some parts of answers.

# LUKMAAN IAS

...Celebrating 11 years of its establishment

## THE EVALUATOR'S REMARKS FOR SECTION B (CASE STUDIES)

| The fundamentals of good answer                                                                                         | Below Average | Average | Good | Very Good |
|-------------------------------------------------------------------------------------------------------------------------|---------------|---------|------|-----------|
| Candidate's ability to comprehend case studies' various dimensions                                                      |               |         | ✓    |           |
| Ability to strike at the main demand, follow the instruction, and answer in structured manner by prioritising the views |               | some a. | ✓    |           |
| Whether answers are relevant, meaningful, succinct and ethical/philosophical                                            |               | some a. | ✓    |           |

Space for Teacher's/Evaluator's Remarks:

\* Positives:

- 1) you are able to identify ethical dilemmas & ethical issues correctly.
- 2) Approach in actions/ measures is good.

\* Areas of improvement:

- 1) Bring more ethical aspects in reasons, justification, evaluation part.
- 2) Course of action, measures can be more effective in some answers.
- 3) At least give 3 options. (G.F.)

उम्मीदवारों को इस हिसाब में नहीं लिखना चाहिए। Candidates must not write on this margin.

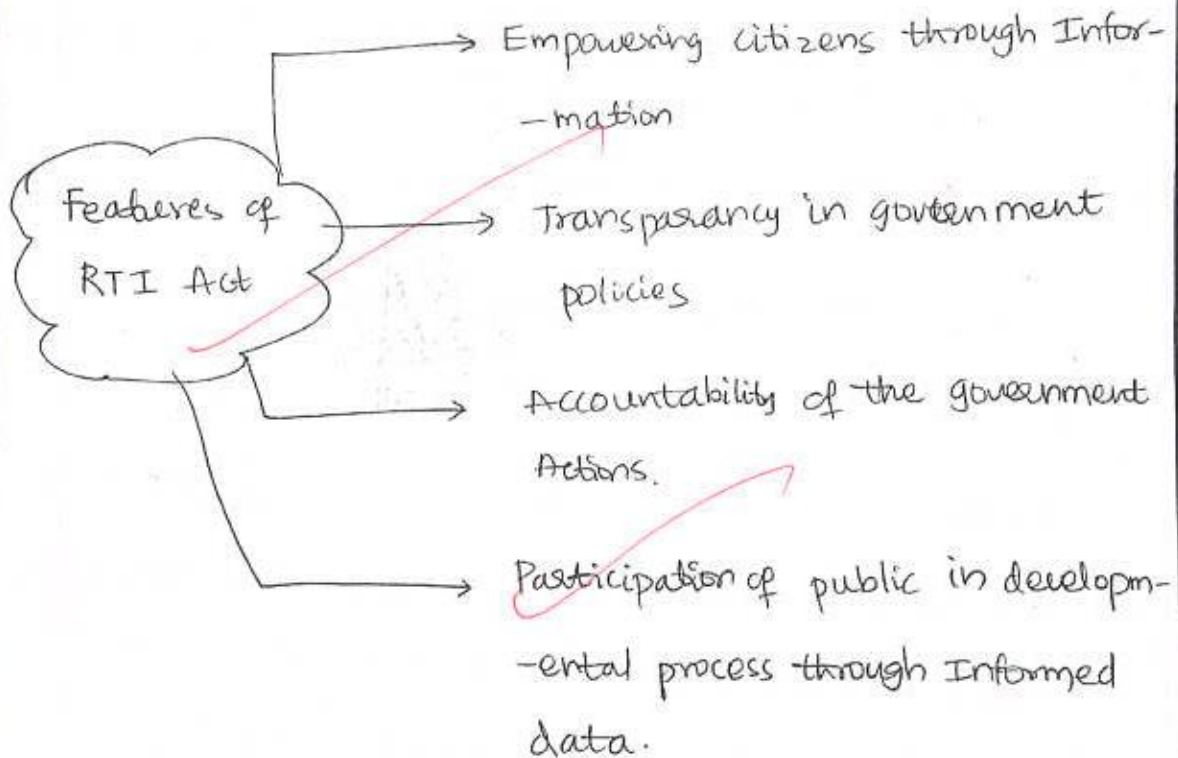
उम्मीदवारों को इस हिसाब में नहीं लिखना चाहिए। Candidates must not write on this margin.

## खण्ड A

### Section A

- Q1. (a) सूचना के अधिकार अधिनियम में एक सामान्य नागरिक को भारत के नियंत्रक व महालेखापरीक्षक में बदलने की क्षमता है। टिप्पणी करें।  
Right to Information Act has the ability to turn an ordinary citizen to CAG.  
Comment. (Answer in 150 words) 10

Right to Information Act (RTI), introduced in 2005 to improve transparency and accountability in public service delivery.



RTI Act :- (Ability of RTI Act to turn citizen to CAG):-

1. It provides for the demanding the Information related to the particular expenditure of the project.

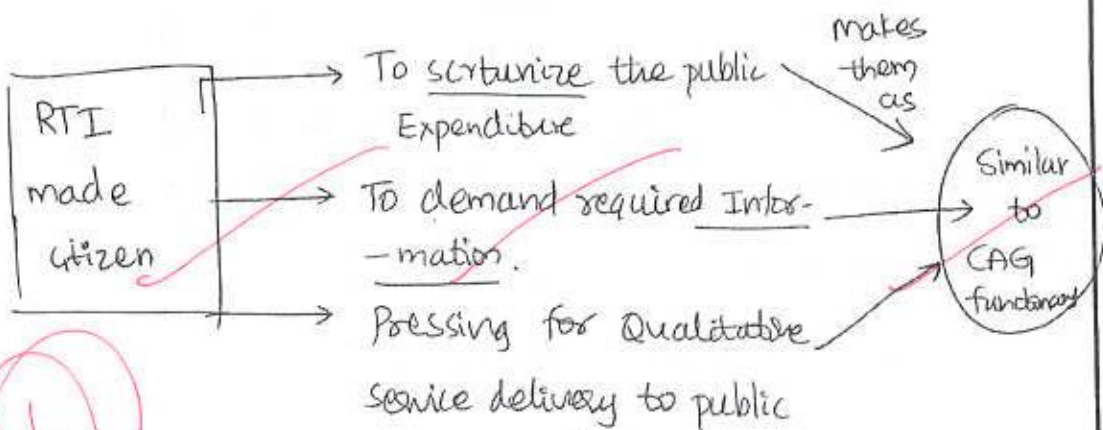
# LUKMAAN IAS

...Celebrating 11 years of its establishment

उम्मीदवारों को इस हशिप में नहीं लिखना चाहिए। Candidates must not write on this margin.

2. Citizen, through, his rational analysis can scrutinize the data and flag any misappropriation of funds or expenditure.
3. To make accountable for their actions by the officials in case of any discrepancies.
4. To unearth any corrupt activities and bringout Transparency in public expenditure. RTI → Vyapam Scam  
e.g:- 1) 2G Scam, Commonwealth Scam unearthed due to RTI Activists. through CAJ reports

good points



4 1/2

Thus, RTI has empowered the citizen with the Information for the watchdog of public expenditure

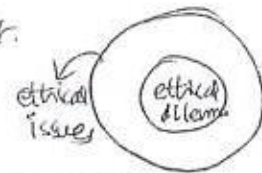
On similar lines of CAG.

CAJ → formal legal accountability  
RTI → social accountability

- Q1. (b) उचित उदाहरणों के साथ नैतिक मुद्दों और नैतिक दुविधाओं में विभेद करें। साथ ही नैतिक दुविधाओं पर काबू पाने हेतु कितनी लोक सेवक के लिए सामान्य मार्गदर्शक सिद्धांत बताएं।  
Differentiate 'ethical issues' from 'ethical dilemma' with appropriate examples. Also, enumerate the general guiding principles for a civil servant for overcoming ethical dilemmas. (Answer in 150 words) 10

A:-

Ethical issues are related with any situations which involve ethical values, where as ethical dilemmas are situations of choosing two conflicting moral values which compromise with one another.



| Ethical issues                                                                                      | Ethical dilemmas                                                                                             |
|-----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|
| 1. All issues involving <b>Compromise of</b> ethical values.                                        | 1. Particular cases of choosing between two moral values.                                                    |
| 2. Broader concept<br>e.g:- Implementing scheme in letter and spirit<br><b>Crisis of conscience</b> | 2. Narrow concept.<br>e.g:- 1) Providing PDS to non card holder of beneficiary<br><b>legality Vs empathy</b> |
| 3. Covers all dimensions and act as moral compass for the behaviour<br>e.g:-                        | 3. Causes compromise of value w.r-t other because of inability of choosing of one option<br>e.g:-            |

all ethical dilemmas are ethical issues but not vice versa.

Candidates must not write on this margin.

उम्मीदवारों को इस हिसाब में नहीं लिखना चाहिए। Candidates must not write on this margin.

## Guiding principles for overcoming ethical dilemmas:-

1. values of Honesty and Integrity to uphold the values of professional ethics.

e.g.:- Personal Vs Professional ethics

Choosing duty over personal benefits

2. Avoiding in places of conflict of interest situations.

Emotional Intelligence  
e.g.:- rejecting gifts from private persons.

3. Non-partisanship, Impartiality while functioning for the government to deal with the issues

4. Transparency and Accountability in their actions towards their duty.

4 e.g.:- Sagayam disclosed his properties; thus it would help him to choose honest decisions over pressures of external.

Thus, civil servants should overcome these dilemmas through developing emotional intelligence.

write more important principles  
e.g. conscience, wisdom, conduct, Rules, selflessness, public interest

- Q2. (a) "अंतर्राष्ट्रीय सहायता मानव विकास के लिए महत्वपूर्ण है, लेकिन यह शर्तों के साथ होती है"। कथन के प्रकाश में अंतर्राष्ट्रीय वित्त पोषण में नैतिक मुद्दों की चर्चा करें।  
"International aid is important for human development, but it is not without conditionalities". In the light of the statement, discuss the ethical issues in international funding. (Answer in 150 words) 10

Ethics in International Relations involve promoting basic values of humanity and National interests of the countries involved.

International aid serves the purpose of humanity to uphold the values of human Rights and dignity of the Individuals by providing basic necessities in adverse conditions in the states.

E.g.:- India Exported food grains to Afghanistan due to Earthquake disaster.

However, International aid involves multiple dimensions of National interests, Geopolitics as well as sovereignty of the nations.

Ethical Issues in International funding:-

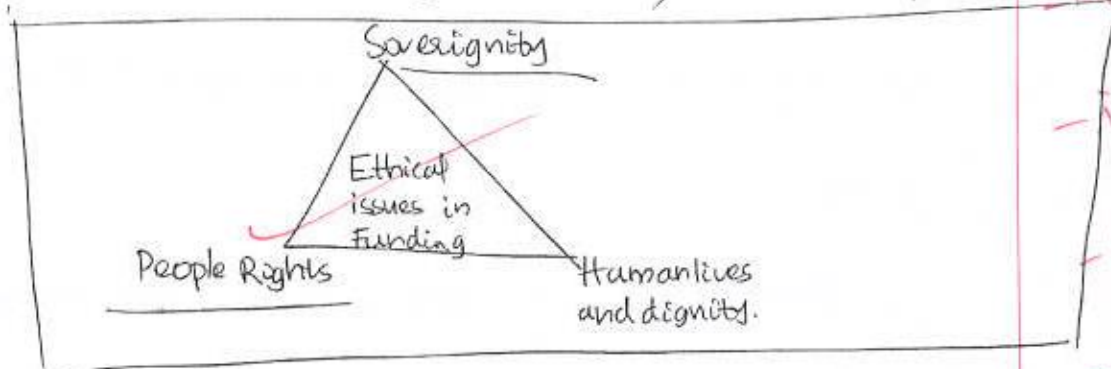
1. It basic values to promote humanity to address the distress condition of the people in said country,



however it comes with the cost of Sovereignty of the nation as it will be dependent on the help in future.

2. The conditions imposed by Institutions like WB, IMF also plays a role in government decision making.

e.g:- Sri Lankan food crisis - (It needs to listen Foreign countries) for the help.



3. It may impact the people's rights due to the geopolitical conditions.

e.g:- An MNC funding (or) aid in Tribal region would cause displacement in the Region.

4. Legal loopholes and Tax evasion by the private Companies in the name of charity.

Thus, International funding should strive for basic humanity and to address the needs of the people in distress rather than geopolitical benefits.

other important issues  
↓  
lack of freewill  
- imposition of values  
- vested interests  
- conflict of interest

- Q2. (b) कानून, नियम और विनियमन मनुष्यों में नैतिक आचरण कैसे लाते हैं? उदाहरण सहित व्याख्या करें। नैतिक आचरण को बढ़ावा देने में वे एक प्रभावी मार्गदर्शक के रूप में कहीं तक काम कर सकते हैं? Explain How law, rules and regulation inculcate ethical conduct in humans? Explain with examples. How far they can work as an effective guide in the promotion of ethical conduct? (Answer in 150 words) 10

Ans:

Law, Rules, regulation involves Codified norms

which are authorised by concerned authority or state.

They helped to promote ethical conduct through -

1) Laws can impart moral values in changing behaviour

- when followed of the people.

for long time e.g.: 1) Banning of Sathi (Act, 1829) to curb inhuman killing of widow women.

↓ become habit & part of character

2) Rules and Regulation can inculcate the values of ethical conduct. Integrity and honesty for the people:

e.g.: (All India civil service code, 1964) encourages public officials to avoid conflict of interest and promotes allegiance to constitutional values.

3) They act as Social control in not committing wrong doings in societies.

e.g.: - murdering or causing harm is a crime.

4

Thus, law, rule, regulations can be act as effective guide for ethical behaviours along with moral and value based role of the citizens

2) Tolerance towards corruption in government  
observe that 1) Rise of atrocities against women  
So it has limited impact on society, because  
values which results for prosperous society.

Give more points in limitations of law

the direction of society but it is the people cultural who abides it. As it was said law only provides

However, the effectivity is depend on the people Individual. e.g:- (like punishment for attempt murder)

conduct. Thus it corrects the behaviour of the 2. It provides punishment in case of violations of the to promote ethical behaviour.

1. They act as external agents to control the behaviour

law, rule, regulation as an effective guide for ethical conduct :-

write on this margin. Candidates must not write in margin.

# LUKMAAN IAS

...Celebrating 11 years of its establishment

Q3.

(a)

धर्म अपने व्यापक अर्थों - आध्यात्मिक, नैतिक, समावर्ण और लौकिक में कानून है। श्रुतिक धर्म, जो कि नए श्रावक ही या शासित, अपने धर्म से शासित होता है। जिस इत तक समाज ने धर्म का सम्मान किया, समाज ने खुद को सुरक्षित किया। जिस इत तक समाज ने उसे सम्मान नहीं दिया, समाज नष्ट हुआ" - कौटिल्य। टिपण्णी करें।

"Dharma is law in its widest sense—spiritual, moral, ethical and temporal. Every individual, whether the ruler or the ruled, is governed by his or her own dharma. To the extent that society respected dharma, society protected itself; to the extent society offended it, society undermined" - Kautilya. Comment. (Answer in 150 words)

10

Ans:-

Kautilya rightly pointed out Dharma is central to sustenance of society. It is nothing but doing our own duty towards the society.

If everyone started to ignore their own duty, then there would be a collapse of society itself. eg. Roman empire

Bhagavadgita also stressed on the importance of Niskama karma i.e., do your duty without expecting any result.

The quest for Justice is depends upon the upholding the Dharma.

## Dharma - Society correlation :-

1. Dharma of Individual act as moral and ethical guide for the individual in society.

e.g.:- Not doing any harm while doing his own business for survival.

2. Buddha also pointed out 8 fold path to encourage Right dharma of Individuals.

3. Right knowledge, faith, conscience of Jain philosophy helps to do our dharma in society.

4. 'Dharmo Rakshathi Rakshitaha' - when you protect Dharma and dharma will protect you

3/2 philosophy should be guiding force in the reg. of state.  
- should also write rules (govt.)  
eg. follow constitutional morality

Thus, Society and Individual relationship is rests on the Individual fulfilling his dharma towards the society.

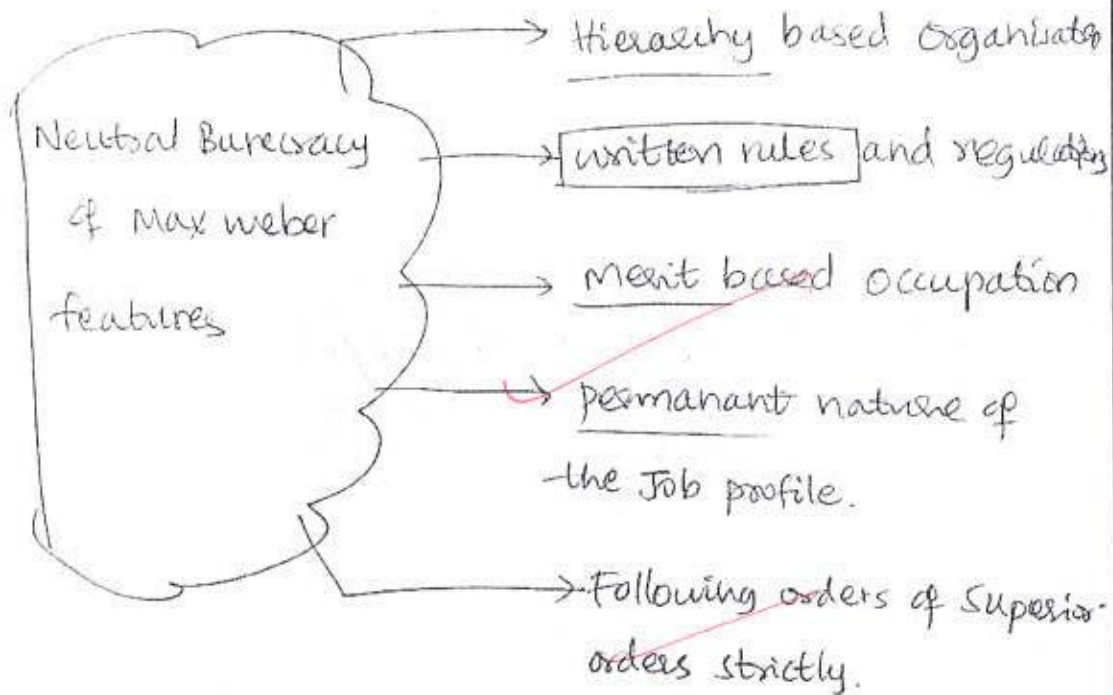
Q3. (b)

मैक्स वेबर जो तटस्थ नौकरशाही की अवधारणा प्रचारन में नैतिकता के खिलाफ जाती है जो आज के नवाचार, करुणा और सामाजिक न्याय पर जोर देती है। परीक्षण करें।

The concept of the neutral bureaucracy of Max Weber goes against 'ethics in administration' which gives today's emphasis on innovation, compassion and social justice. Examine. (Answer in 150 words) 10

Ans-

Max Weber defined Bureaucracy as legal-rational authority which need to be laid upon strict rules and regulations.



However, these values are acting as defterent to reaching the end results of public service. So without ethics in administration, these values become situationalistic way of doing work.

## Role of values (Ethics in Administration) :-

1. Innovation centric solutions needed to reach out the last mile delivery but strict written rules policy would act as deterrent.

e.g.- 'Operation Sulaimani' by Prashanth Nair (IAS) to deliver food coupons for needy people.

2. Compassion to the public or weaker sections is needed to understand their plight. The complete impersonal relations of neutral bureaucracy won't serve this purpose.

e.g.- Armstrong Pame constructed the road through crowd funding to alleviate suffering of people in Manipur.

3. Social Justice to the disadvantaged sections to give a fair chance. That is placing <sup>(treating)</sup> equal condition people equally. Equity over Equality.

However, complete deviation from the neutral bureaucracy would result in Nepotism, Corruption etc., Thus there should be balance between both neutral and compassionate bureaucracy.

It is  
not  
permitted  
for  
Candidates  
must not  
write on  
this margin.

good

stand  
taken  
is  
correct

Q3. (c)

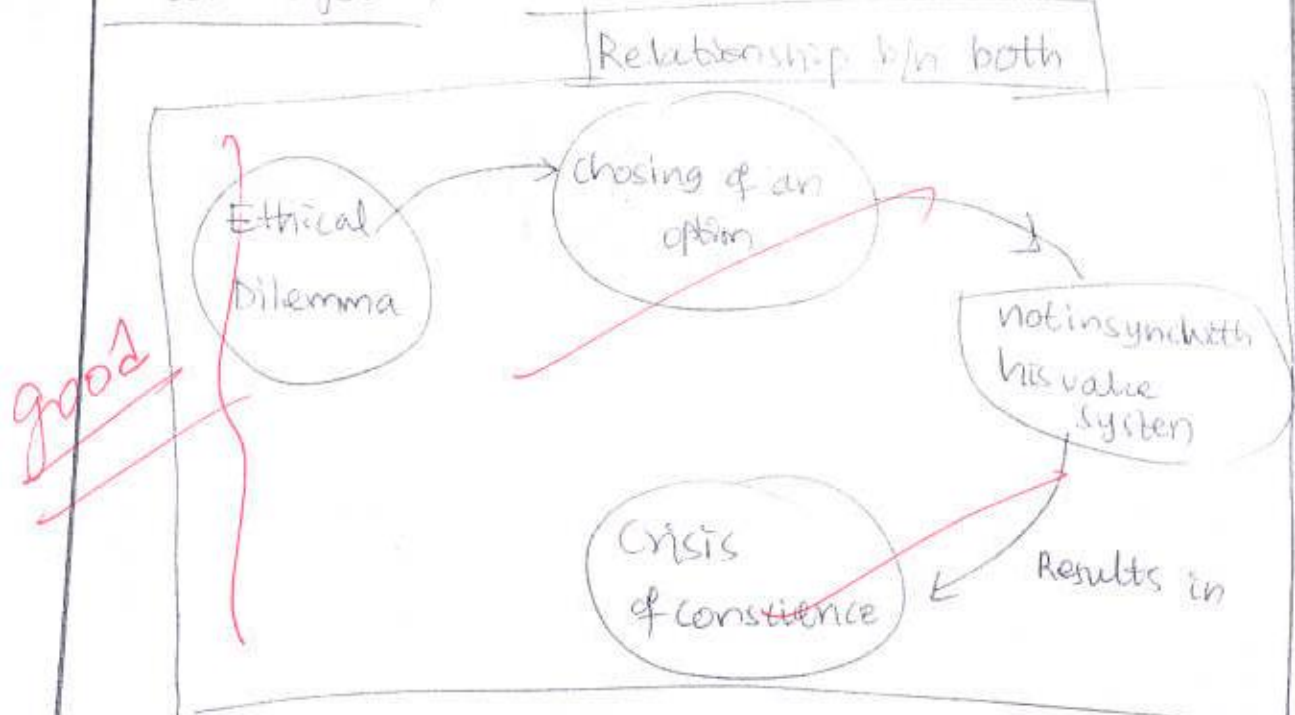
नैतिक दुर्दशा और प्रतिक्रमण के संकट से मोत संकट निवृत्त कर। कारण बताएं कि किसी नाक सेवक का अतिक्रमण के संकट का सामना क्यों करना पडता है? Discuss the relationship between ethical dilemma and crisis of conscience. State reasons why a civil servant faces 'crisis of conscience'? (Answer in 150 words)

10

Reason

A:- Ethical dilemma is a situation where choice of two moral values which compromise with the other.

Crisis of conscience arises when one's own action is contradictory one's own belief or value system



Thus, lack of correct decision making in ethical dilemma can result in crisis of conscience.

ethical dilemma  
↓  
before action

Crisis of conscience  
↓  
both before & after action

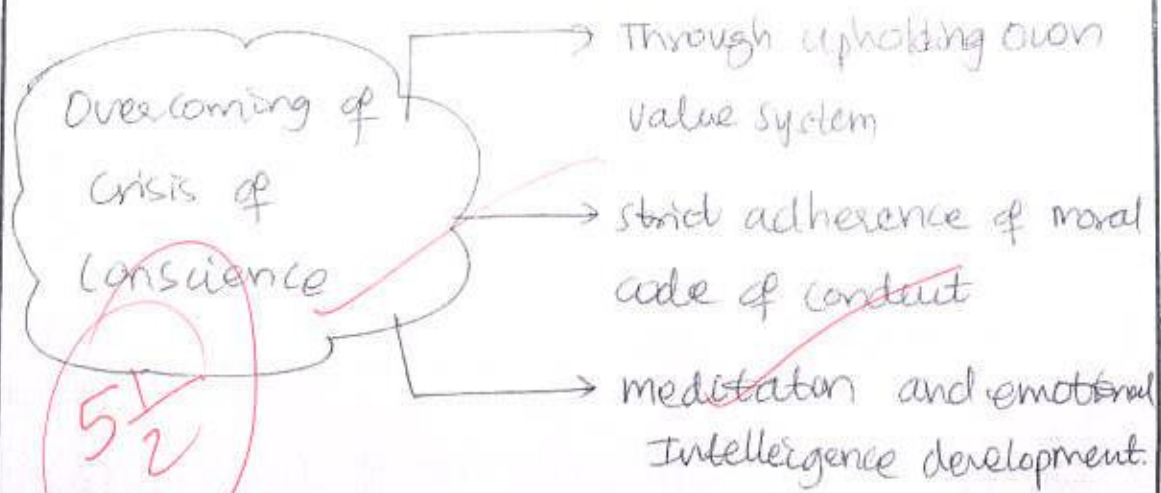
↓  
severe level of stress, guilt feeling,  
16 dissonance in mind.



## Reasons for facing crisis of conscience:-

1. Compromising with own value system  
e.g.:- employing corrupt practices for material gains.
2. Stringent rules and regulations for doing the good work.
3. Natural bureaucracy which is rigid and not allow for any innovation.
4. Hierarchy and lack of good atmosphere at the office to take decisions.

- These are correct



Thus, civil servants need to work on both rules and morals to avoid situations of crisis of conscience.

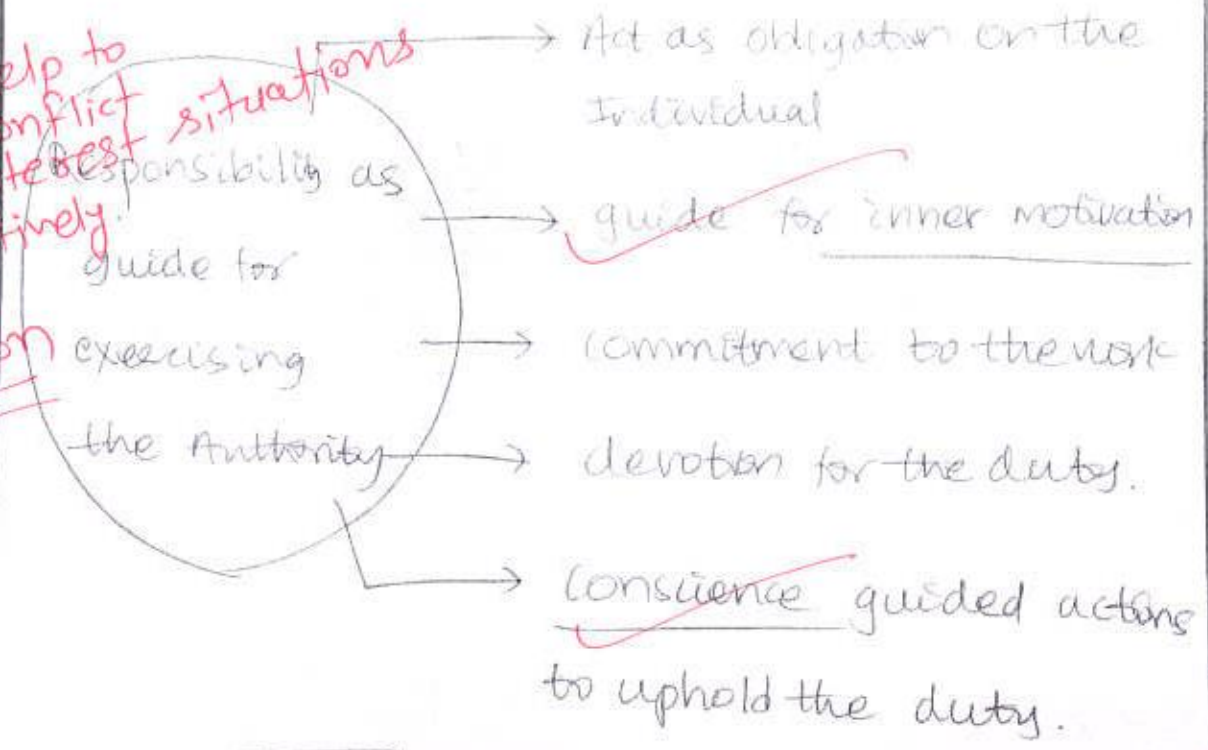
5 1/2

Q4. (a) किसी लोक सेवक द्वारा अधिकार के सही प्रयोग में जिम्मेदारी किस मदद कर सकती है? क्या यह कि कैसे नाकामक बुद्धिमत्ता एक लोक सेवक में ज्ञान-आवाह-से को बढ़ावा दे सकती है?  
 How can responsibility help in the right exercise of authority by a civil servant? Discuss how emotional intelligence can promote self-accountability in a civil servant? (Answer in 150 words) 10

A: Responsibility is *inner commitment towards work.* set of obligations on

the Individual to do a certain action or work. Civil servants are bestowed with responsibility of good public service delivery.

*- also help to deal conflict of interest effectively.*  
*- use of discretion*



e.g. E. Sreedharan - acted in a responsible way to complete metro projects that he involved.

## Emotional intelligence to promote self-Accountability

1. E.I. can promote identifying and channelling the emotions for public good, which reinforces the self-Accountability.

e.g:- Anandish sharma Bike ambulances in Tribal Area to uphold the duty for public health.

These are correct

2. It act as empathetical behaviour towards the duty and makes us accountable in their action.

e.g:- Sumya Pandey - joined bank office with 14 days baby for serving people in rural areas.

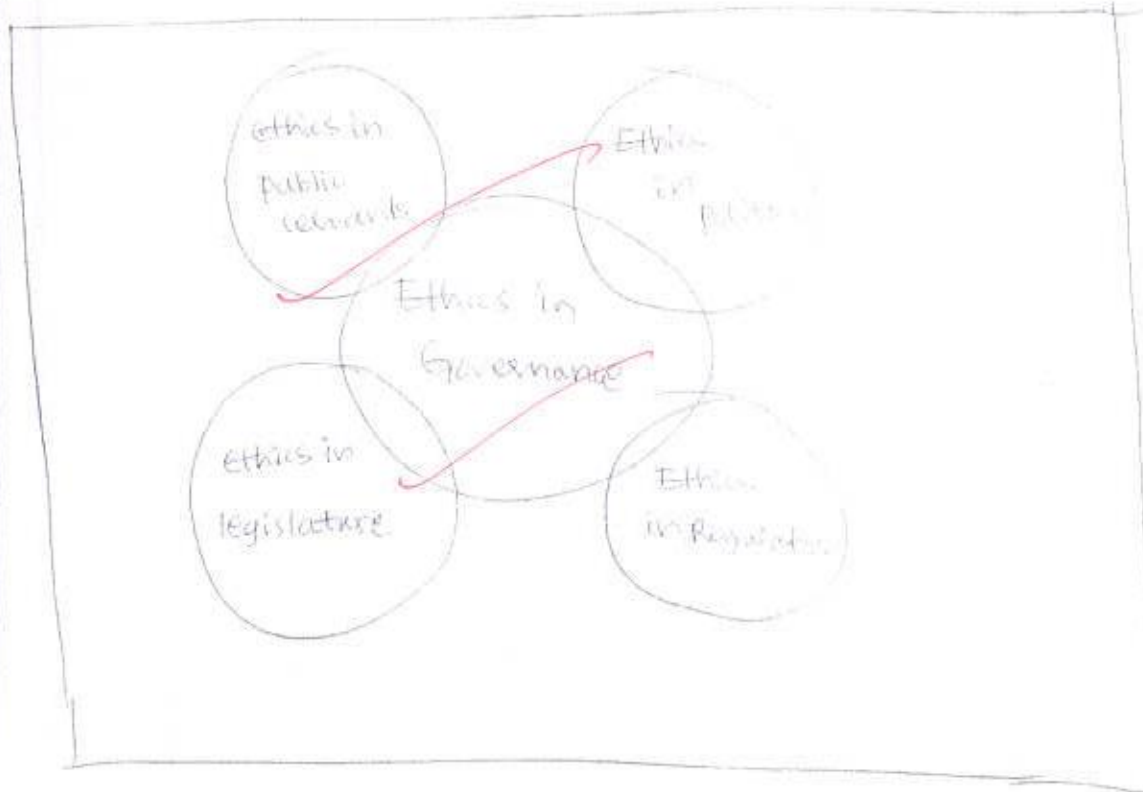
3. Social skills of emotional intelligence helps  $4\frac{1}{2}$  to channelise the resources for achieving the goals of the public.

Thus E.I can reinforce self-accountability through stressing on values of emotions.

Q4.

- (b) "शासन में नैतिकता केवल सूत्रासन का ही कार्य नहीं है। विपरीत करें।  
"Ethics in governance isn't merely an act of good governance". Comment.  
(Answer in 150 words) 10

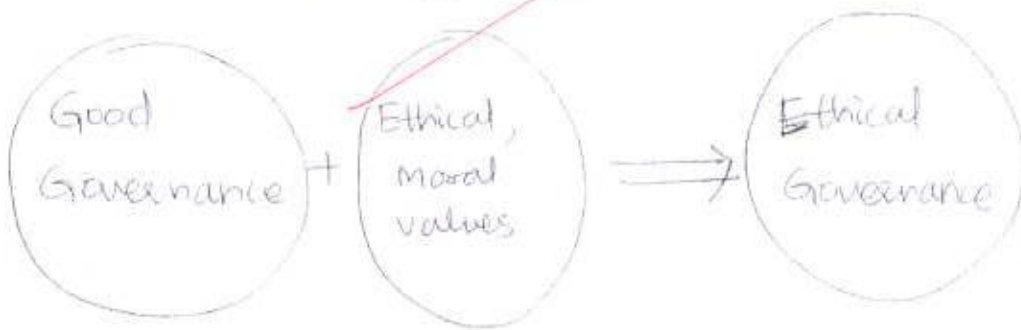
A  
Ethics in governance is serving the people which minimises the ~~harmful~~ or ~~negative~~ as the benefitting of public service delivery.



Ethics in governance is multidimensional and it goes beyond rule book governance and serve for the needs of all distressed.

उम्मीदवारों  
को इस  
हार्डिक में नहीं  
लिखना चाहिए।  
Candidates  
must not  
write on  
this margin.

1. It involves to realise the law Implementation in true letter and spirit. prevention of it leads to corrupt practices.
2. Ethics in politics would impact the behaviour of criminalisation of politics and non-partisanship.



3. Quality and outcome based schemes rather than ritualistic rules.

E.g:- Reaching the last mile beneficiary of (PM Anna Hazare) Yojana during COVID-19 - (Providing Stops in creation)

4. It goes beyond fulfilling the laws and serve the needs of marginalised sections.
5. The duty of government to serve public based on social contract theory.

Thus, ethical governance involves the value based governance to serve the public.

These are correct but also mention that ethics in governance involve standards to be followed not only by govt but also by private sector & civil society.

# LUKMAAN IAS

... Celebrating 11 years of its establishment

Q5. (a)

जब समाज धन-संचालित हो गया है और उपयोगितावादी दर्शन जीवन का मुख्य मार्गदर्शक सिद्धांत बन गया है, तो क्या लोक सेवा के स्वयं को निर्याथी रख सकते हैं? लोक सेवा के उद्देश्य को बनाए रखने में नागरिक सेवाओं के सामने आने वाली चुनौतियों की चर्चा करें।

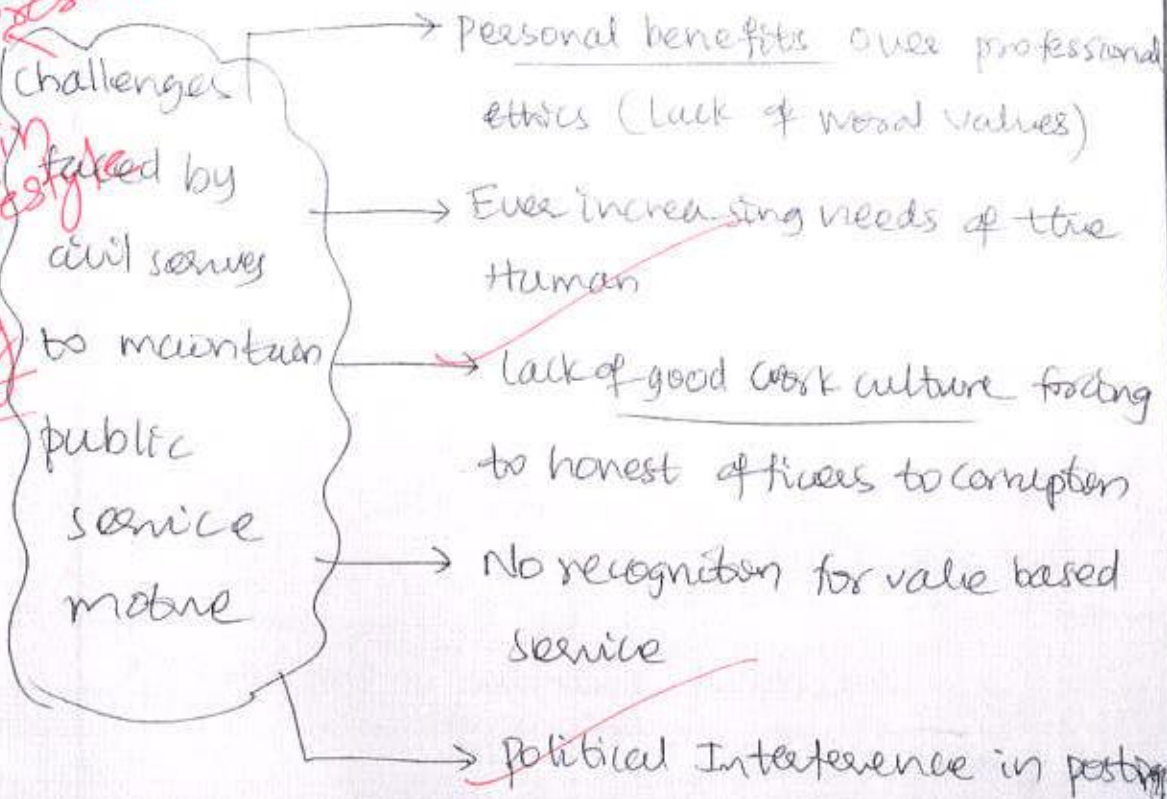
When society has become money-driven and utilitarian philosophy has become the main guiding principle of life, can civil servants keep themselves selfless? Discuss the challenges faced by the civil services in maintaining the public service motive. (Answer in 150 words) 10

briefly explain (pleasure-pain principle)

The contemporary society became material centric and hedonistic tendencies. In these times it is difficult to maintain value system for civil servants.

Civil servants can keep themselves selfless-

but it is increasingly becoming difficult due to-



- Peer pressure, family pressure to maintain good lifestyle in society

# LUKMAAN IAS

...Celebrating 11 years of its establishment

उम्मीदवारों को इस  
बाकियों में नहीं  
लिखना चाहिए।  
Candidates  
must not  
write on  
this margin.

In spite of these limitations, civil servants can be selfless in their actions through

- Upholding values of Integrity and honesty in their behaviour

e.g. - Achok Khemka Transferred 53 times

- Empathy and compassion towards marginalised sections to overcome greed.

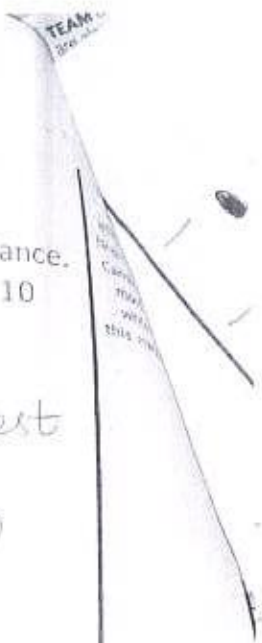
e.g. - R Shankaran fought for the abolition of bonded labour.

- Non-partisanship and Impartiality while conducting their duty

e.g. - TN Seshan in his tenure brought changes in election commission without any political

bias  
3 1/2 Thus, value centric and ethical governance would guide civil servant to be selfless in the stead

structure  
↓  
reduce  
this part +  
discuss  
challenges



Q5.

- (b) शासन में अल्पसंख्यक वर्गों के अधिकारों की गारंटी नहीं है। परीक्षण करें।  
Probity in governance is not a guarantee for corruption-free governance.  
Examine. (Answer in 150 words) 10

A:

probity is strict adherence of highest moral standards in general and honesty in particular.

probity in governance promotes guidelines for the values of honesty, Integrity and Transparency in the Institution.

However, simple values of probity in governance won't guarantee for corruption-free governance due to

- Rule based governance - which acts as Red Tapes in the government actions.

- The lack of moral values within the civil servants

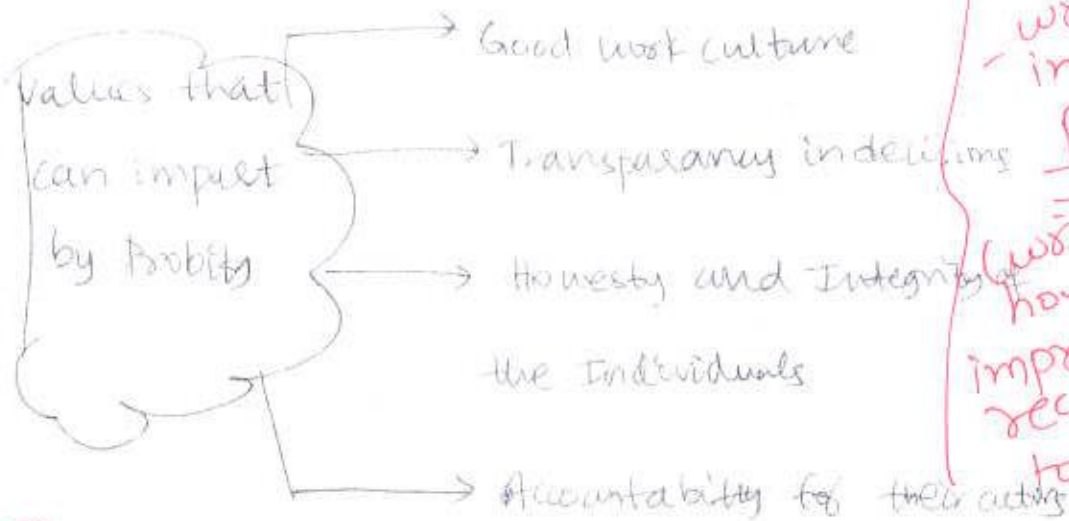
- legal loopholes in the system

- lack of actionable accountability.



- biases and partisanship nature of civil servants
- politico-Bureaucratic nexus.

However, Probity can change this scenario, if it is imbibed in true spirit in the organization this would result in corrupt free governance.



- write in first part.  
write how probity improved recently due to RTI, e-gov

4 Along with probity, in governance, these values can be imparted through Training programmes.

Induction sessions and Capacity building activities

People awareness on the other side boards these organisations also needed to establish corrupt free governance in society.

# LUKMAAN IAS

Celebrating 11 years of its establishment

Q6.

(a)

सरकार को कोष के कुशल उपयोग की सुनिश्चिता का सामना करना पड़ रहा है। अक्सर यह बताया जाता है कि सरकारी कोष का दुरुपयोग हुआ, मूलतः जगह-जगह तथा कम उपयोग किया गया और कोष के उपयोग में स्पष्ट अंतराहारी हैं। इन सभी प्रथाओं से निवारण के लिए आप किन मूल्यों को महत्वपूर्ण मानते हैं और क्यों?

The government faces the challenges of efficient fund utilisation. It is often reported that government funds are misused, diverted, under-utilised and there are corrupt practices in fund utilisation. To tackle all these practices which values do you consider important and why? (Answer in 150 words)

10

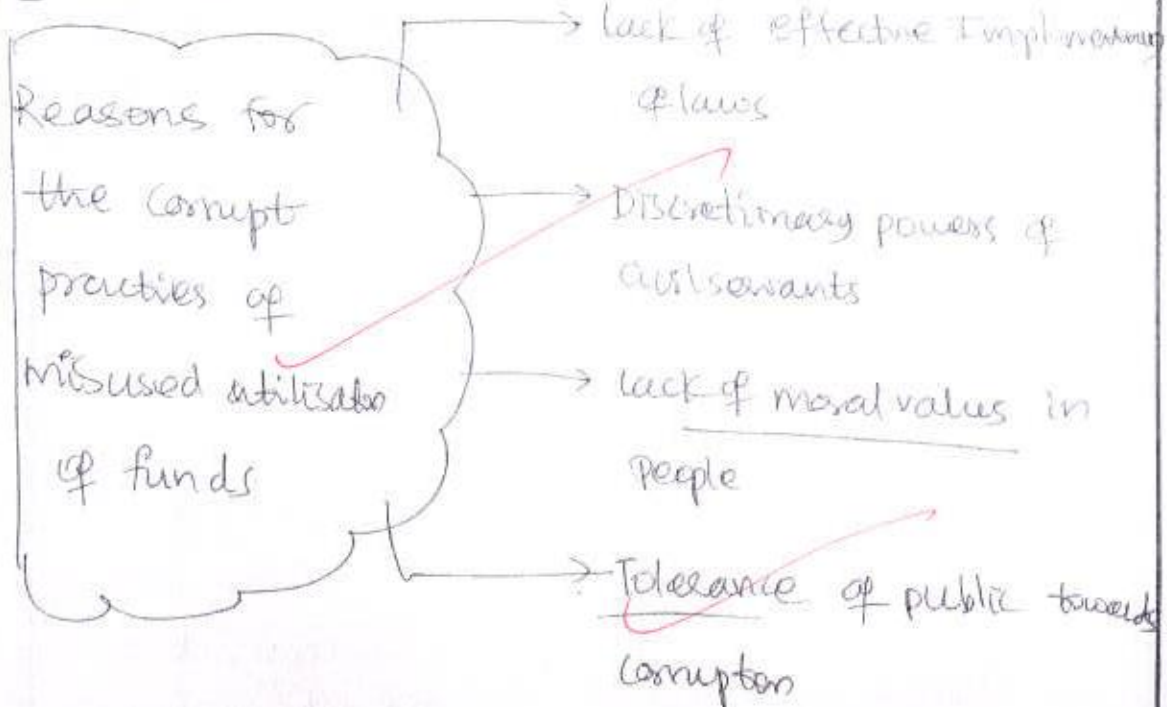
A:

Government <sup>should</sup> act [fiduciary] role in fund util-

-isation for the public. However, recent Transparency

International ranked India one of the corrupt countries in the world.

~~values are~~



# LUKMAAN IAS

...Celebrating 11 years of its establishment

values that are needed:-

1. Integrity and Honesty - To uphold the effective utilisation of the funds allocated for the scheme.

☉ i.e., Integrity is doing right thing when no one is watching.

2. Transparency in fund allocation and utilisation which would curb the illfit decisions

3. Accountability for their actions in utilisation would make them answerable to the public.

e.g.- RTI Act, 2005

4. Impartiality in decision making to avoid any personal benefit in the process.

3½

Measures like Integrity pact, cooling off period, use of technology (e-governance) would help to imbibe <sup>some</sup> mentioned values in civil servants.

write important values first

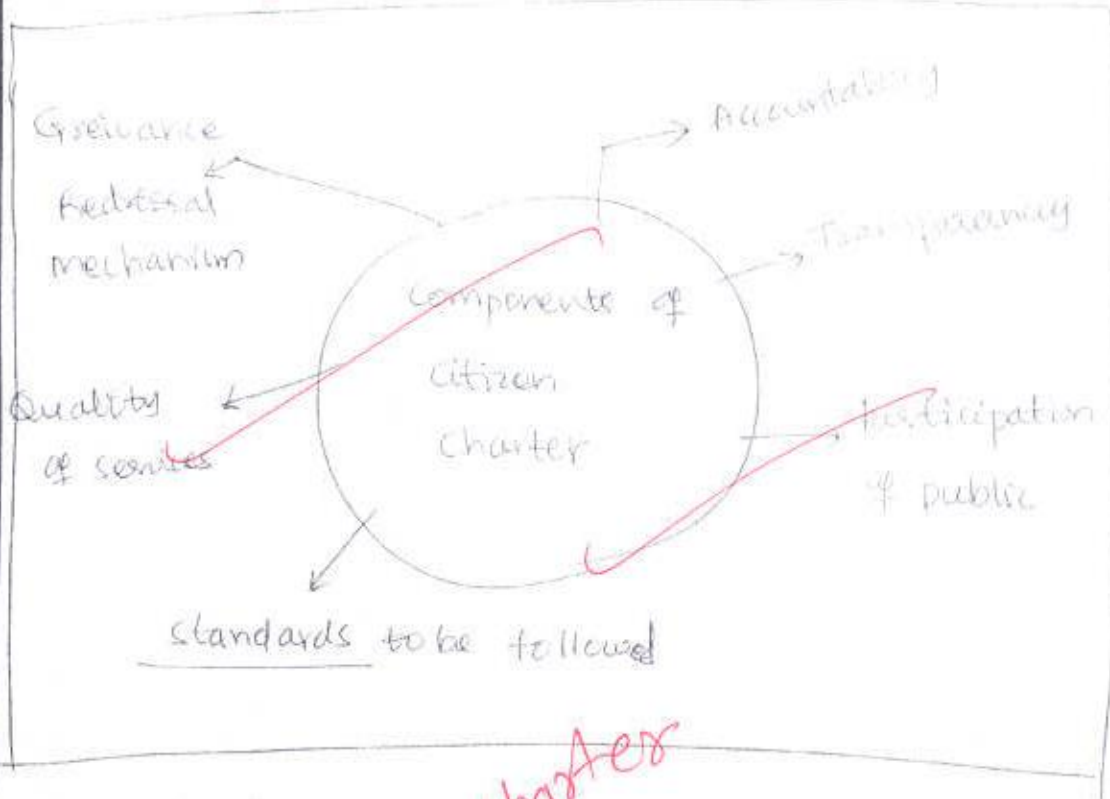
- 1) Probity
- 2) Prudence
- 3) Propriety

उम्मीदवारों को इस हार्डिंग में नहीं लिखना चाहिए।  
Candidates must not write on this margin.

- Q6. (b) नागरिक चार्टर सिविल सेवकों को नागरिकों को सेवा प्रदान करने के लिए अभ्युक्तिपूर्ण और परिचित काम को एक उपकरण है। टिप्पणी करें।  
 Citizen's charter is a tool to bring attitudinal changes to make civil services citizen-friendly. Comment. (Answer in 150 words) 10

A:-

Citizen charter is the written document by the government by providing <sup>detail of</sup> the services of given department along with the target time delivery of those services.



Citizen charter provides the details and delivery time of services which make civil servants as duty bound and target oriented in their attitudes.

*write basic philosophy of citizen charter*  
 In democracy, citizens are masters while govt. is servant

# LUKMAAN IAS

..Celebrating 11 years of its establishment

The public participation of demanding duties based upon the given information made civil servants to be Proactive in nature.

E.g. - Citizen service cards in Bengaluru.

Grievance Redressal mechanism helps to instill the values of honesty and Integrity among the civil servants.

E.g. - Spending the dispatched fund effectively on the project.

The standards and quality of services make civil servant more aptitudinal in their skills to upgrade them.

Time boundaries to delivery the services make civil servants as punctual and discipline in their work.

King.  
42

Thus, As <sup>per</sup> ARC-II Recommendations, Sevottam model of citizen charter would make the civil servants citizen friendly as well as efficient in their function.

खण्ड B  
Section B

Q7.

कोविड संकट को संभालने के लिए आंकड़ों की उपलब्धता को बढ़ावा देना ही नहीं है। सरकारी और गैर-सरकारी संस्थानों दोनों ने कोविड संकट के खिलाफ उपयुक्त उपकरणों के लिए आंकड़ों का विश्लेषण करना शुरू कर दिया है। संस्थानों के साथ ही, आगे के साथ और भी महत्वपूर्ण उपकरणों के लिए आंकड़ों की आवश्यकता होती है। यद्यपि एक राज्य सरकार ने भी इन लोगों के लिए अनुदान राशि प्रदान की थी, लेकिन परिवारों के सदस्यों को मृत्यु कोविड संकट के कारण हुई। और हाल में लोगों को दिग्गज अनुदान भी मिले। किन्तु संस्थानों की संख्या पर विचार करता है।

लाभ यह था कि राज्य ने कोविड संकट को दूर करने वाले राष्ट्रीय आंकड़ों को छिपाने की कोशिश की है कि उनके राज्य में कोविड संकट की क्या स्थितियाँ हैं। सरकारी ने कोविड संकट पर अस्पतालों को विशेष लासे किया है कि यदि परीक्षण से कोविड जांचित पाया जाता है तो भी वे कोविड संकट पर नहीं है।

किसी राज्य की गरीबी एक जिले में एक जिलाधिकारी के डेबू ईमानदार और अनुशासित हैं। लंबे समय से राज्य द्वारा कोविड संकट के दौरान उसके अच्छे काम के लिए सम्मानित भी किया गया था। वह कोविड संकट के अस्पतालों को विशेष को छिपाना नहीं चाहिए बल्कि उन्हें आंकड़ों को छिपाने से बचना चाहिए। उन दिनों के अस्पतालों को जर्मनों से बात करता है और उन्हें सही आंकड़ों प्रदान करने के लिए प्रेरित करता है। एक ही एक मामले में, संकट इ दल से संबंधित एक स्थानीय विचारक अस्पताल के डॉक्टर को दुर्भाग्यवश बहुत शोषण निदेश देता है कि डॉक्टर को अस्पताल में कोविड संकट की रिपोर्ट नहीं करनी चाहिए। क्योंकि उसे कोविड-मुक्त निर्वाचन क्षेत्र दिखाना है ताकि वह अपने पार्टी में अच्छे प्रदर्शन प्राप्त कर सके। कोविड संकट और जिलाधिकारी ने सही आंकड़े बनाए रखने की कोशिश की है।

नाम जोड़िए आप डॉक्टर हैं, तो

- a) इस मामले में आपके सामने आने वाली नैतिक चुनौतियों को उभारें।
- b) मामले में नैतिक मुद्दा क्या है?
- c) आपके पास उपलब्ध विकल्पों का समालोचनात्मक मूल्यांकन करें। सबसे उपयुक्त विकल्प चुनें और अपनी कार्रवाई के बारे में बतानें।

To tackle the covid crisis, the availability of data became very important. Both government and non-profit institutions started analyzing data for the appropriate strategies against the covid crisis. Even after post-pandemic, data are needed for further research and policy interventions.

Even state governments announced ex-gratia help to those whose family members died due to covid crisis. The grants given by the Centre to states also depend on the number of cases reported.

But it has been found that states have tried to hush up the exact data on the covid crisis to show that their state reported a low incidence of the covid crisis. The governments have reportedly issued directives to hospitals not to give covid certificate if the test finds covid positive.

In one such district of a state, a District Magistrate is very honest and disciplined. He was also awarded for his good work during the covid crisis by the central government. He wants that the hospitals should not hush up reports rather they should maintain data properly. He talks to hospitals heads in the district and

motivates them for maintaining true data.

In one such case, a local MLA belonging to the ruling party, calls a doctor in the hospital and gives very a specific directive that the doctor should not report a covid case in the hospital as he has to show covid-free constituency so that he gets credit and appreciation in his party. But, the District Magistrate, on the other hand, has told for maintaining true data.

Suppose you are the doctor, then

- Discuss the ethical dilemmas that you would face in the case.
- What are the ethical issues in the case?
- Critically evaluate the options available with you. Select the most appropriate option and discuss your course of action. (Answer in 250 words)

20

Public health of the community cannot be compromised at any cost by government activities. The above case study highlights the importance of data as well as ethical issues of covid-handling in the situation.

a) Ethical Dilemmas :-

1. Public health Vs personal benefits - As the local MLA would impact his career prospects in case of not listening to him

2. Directions of District Magistrate Vs Directions of local MLA  
Adhering to one would cause wrath of the others in this situation.

- These are correct.

3. Conscience Vs MLA directive :- It would be compromising my conscience by not furnishing the true data.

4. Partisanship Vs Duty - To support the MLA in the hushing up the data would violate my values of Data.

(b) Ethical issues in the case :-

1. State Apathy towards public health - by hushing up the data for political mileage of the COVID handling

2. Honesty and Integrity of District magistrate to uphold the values for greater cause. *is at stake.*

3. Denial of Ex-gratia for the victim families by hushing up the data

4. moral bankruptcy of the local MLA without helping out the victims family and focussing only on political gains.

- good point



# LUKMAAN IAS

...Celebrating 11 years of its establishment

Candidates must not write on this margin.

5. Moral values of the doctor to uphold the duty against the directions of local MLA. *are tested*
6. Aptitude of the District Magistrate and compassion towards society during COVID handling. *not issues*

## ① [Options available] :-

① Following the directions of local MLA and hushup data

| Positives                                                            | Negatives                                         |
|----------------------------------------------------------------------|---------------------------------------------------|
| 1. Good will in eyes of the MLA                                      | 1. Goes against directions of District Magistrate |
| 2. constituency decreased as COVID free - (recognition for handling) | 2. Crisis of conscience for not doing the duty.   |
|                                                                      | 3. Repression of data cause wrong analysis        |

② Following the directions of District Magistrate to finish true data

| Positives                                                      | Negatives                                            |
|----------------------------------------------------------------|------------------------------------------------------|
| 1. Upholding the duty to finish the data                       | 1. May be taking wrath of local MLA                  |
| 2. Helpful for COVID-victims for getting ex-gratia             | 2. chance of losing jobs due to political pressures. |
| 3. would serve the future predictions due to data availability |                                                      |

- Give at least 3 options

I would choose the option-2 and my usage of

action would be -

- Furnishing the true data for the analysis of patterns and research.
- Forwarding the victims data to government for their claims for ex-gratia.
- Encouraging other colleagues to do the same by persuading through social media or phone calls.
- Asking for government for more facilities for the hospital to be ready for future epidemics.

7½

The True values of service would focus on holistic development and reaching the benefits to the people.

# LUKMAAN IAS

celebrating 11 years of its establishment

उम्मीदवारों को इस कठिनाई में नहीं डराना चाहिए। Candidates must not write on this margin.

सरकार ने स्मार्ट सिटी मिशन के तहत एक शहर में कई परियोजनाएँ शुरू की हैं। राज्य सरकार द्वारा परियोजनाओं को पूरा करने का समय सीमा भी तय की गई है। सरकार ने मूल्यांकन से परामर्श प्राप्त के लिए एक निदेश जारी किया है। एक शहर एक शहर परियोजना की योजना बनाई है। शहर का स्मार्ट सिटी के रूप में सेवा रूप से गोठों शहर को बनाने पर काम शुरू में प्रस्ताव देना भी शुरू कर दिया है। इनसे लोगों के बीच स्थानीय गतिविधि की बहुत बड़ा प्रभाव और निर्माण एवं कार्य भी चलाने की है।

सरकार आपका शहर के शहर जांच के रूप में परियोजना को निगरानी करने के लिए कहती है। आप स्थिति का जांचना और में लक्ष्य अपनी टीम से परियोजनाओं की स्थिति का जांचना करने के लिए कहते हैं। टीम को सामग्री और संयोजन की तरह मुफ्त में स्थिति परियोजनाओं में कई अनियमितताएँ मिलती हैं। अनियमितताएँ बहुत गंभीर हैं, जैसे कि परियोजनाओं के डिजाइन का पालन नहीं किया गया है और मानक संचालन प्रक्रिया में दोष है।

स्थानीय गतिविधियों के सदस्यों, अधिकारियों, निवासियों और क्षेत्रवासियों के बीच संघर्ष प्रतीत होती है।

परियोजनाओं की समाप्ति से पहले बल रहा है और वर्तमान समय सीमा को पूरा करने परियोजनाओं को पूरा करना संभव नहीं है। टीम ने परियोजना निगरानी और क्षेत्रवासियों के खिलाफ शहर परियोजनाओं करने का सुझाव दिया।

- शहर में नैतिक दुव्यवहारों की जांच करें।
- शहर निदेश जांच के रूप में आपकी कार्यवाही योजना क्या होगी।
- स्मार्ट सिटी मिशन के उद्देश्यों के तहत में आप सरकार को क्या कहेंगे और शहर में अपने विचार का अधिकतम प्रदान करें।

The government has launched several projects in a city under Smart City Mission. A deadline has also been fixed for the completion of the projects by the state government. The government has planned for a grand inauguration just before the civic body elections to get support from electorates. The government has also started giving advertisements in the city about the grand opening of the city as a smart city. It has also generated lots of local media appeal and debates and discussions among people.

The government asks you to supervise the project as a City Municipal Commissioner. You take the stock of the situation. You ask your team to assess the projects' status. The team finds several irregularities in the projects including the poor quality of materials and logistics. The irregularities are very serious like the projects' designs have not been adhered and there is manipulation of SOPs.

There seems to be nexus between local bodies members, officers, developers and contractors.

The projects are also running behind the deadline and it is not possible to complete the projects as per the present deadline. The team suggests for taking strict action against the project developers and contractors.

- Discuss the ethical dilemmas in the case.
- What will be your course of action as a City Municipal Commissioner?
- What will you reply to the government regarding the inauguration of the Smart City Mission? Also, give justification for our view. (Answer in 250 words)

20

A:-

a) ethical dilemmas:-

1. public safety Vs Government Image - To report the irregularities of the projects; otherwise it would result in disasters in future time.
2. Partnership Vs Integrity - As the government of power wanted to imagine the project; but suppression of this information would cause a stain on your integrity.
3. Quality of the project Vs political-Bureaucratic Nexus - which compromised the standards and jeopardised the lives of people.
4. Public Interest Vs political benefits - by giving out advertisements and launching the project without considering the viability of project.

b) Course of Action:-

1. would form a committee of experts to

- short term benefits vs long term consequences

corp  
As

# LUKMAAN IAS

Celebrating 11 years of its establishment

confirm the findings of the Irregularities of  
poor quality.

2. If it is confirmed, then would submit the report of findings of the team with government.
3. Requesting the postponement of the Inauguration.
4. Taking the inputs of project developers and contractors. If it is confirmed that if violations, will proceed for further actions according to the law.
5. Will provide a revised SOP which proof for the manipulation.
6. a monitoring committee for the future project.
7. Cancelling the contractor and awarding to a new and competent follow.
8. Try to complete the project on war phase but it would not be at the cost of people lives.

उम्मीदवार  
को इस  
खण्ड में नहीं  
लिखना चाहिए।  
Candidates  
must not  
write on  
this margin.

c) Asking the government to postpone the inauguration date to a later date - (Duty)

- lives of the people are at stake.
- Government image <sup>will</sup> ~~severely~~ damage in case of future mishaps of projects.
- Persuading the government by assuring completion of as early as possible - (by making priority)
- Urging the government to promise people to inaugurate after the elections.

good point

g $\frac{1}{2}$   
The Trust factor between government and public is very important for sustenance of legitimate government. Civil servants should work for building ~~these~~ trust without compromising the ethical values.

सूचना को अधिकतर लोकसचिव की मदद करने के लिए है जो नागरिकों को सूचित निर्णय लेने की अनुमति देगा। अनुदान में पारदर्शिता और सूचना कानून की सततता के अस्तित्व और शासन की सुगमता के साथ सरकारी प्रतिक्रिया से अधिकतर प्रकाशन के बीच एक संतुलित संबंध दर्शाया है। पारदर्शिता भ्रष्टाचार के निचले स्तर, शासन सामाजिक-आर्थिक और मानव विकास सर्वोच्च तथा अधिक आर्थिक प्रतिस्पर्धा से भी जुड़ी है।

सलाह, विभिन्न स्तरों पर उदासीनता, आभारपूर्ण और जानबूझकर की कमी इस अधिनियम को नागरिकों को सशक्त बनाने में अपनी पूरी क्षमता तक पहुँचाने से बाधित है। जबकि अधिनियम सेक्टर में देश के समस्त में नागरिकों की समस्याओं को हल करने में अपनी सकारात्मक स्थिति कर रहा है, ऐसा प्रतीत होता है कि भ्रष्टाचार और नीतिगत तथ्या और राज्य सरकारों के बीच सततता अनुदान के कल्याण के लिए जानकारी प्राप्त करने में बाधा बन गया है।

अह पाया गया है कि सूचना का अधिकार अधिनियमों कई स्तरों में दुर्बलता का सामना करने हैं। इसमें मौखिक दुर्बलता, प्राथमिक शोध, समझी और मेहनत से अधिक प्रतिशत सुरक्षा तक शामिल हैं। यदि कार्यकर्ताओं को सही दुर्बलता रहता है, तो इस बात की कमी अधिक संभावना है कि नागरिकों का इसमें विश्वास खराब हो सकता है। जो बदले में भारत की सकारात्मक परभाव में विश्वास को प्रभावित करेगा।

यहां सूचना का अधिकार कार्यकर्ता के साथ दुर्बलता का एक उदाहरण है। भारत के दो उदाहरणों को कहानी अपनी प्रकृति में खोजने के। स्कूल की जमीन में अतिरिक्त पर उनके काम करना शुरू करना के बाद उसके गाँव में एक अचानक भोज गई जिसमें श्री विद्युत को प्रथम व्यक्ति का पीछेला काल से शुरू के लिए काफी उदाहरण बना। पर धार, किसी भी कारण से कोई सार्वजनिक बर्षा रुक गया तो देश की विद्युत और सूचना का अधिकार अधिनियम को जाना है। जोकि इस और अचानक फेलों, श्री विद्युत का उदाहरण आम दुर्बलता कहना गई और उन्होंने हैदराबाद जान का काला किया।

यदि लोगों को सूचना का अधिकार अधिनियम का उपयोग करने के लिए उत्साहित किया जाता है, तो भ्रष्टाचार मुक्त राष्ट्र का अपना, जहाँ लोग समाज को भ्रष्ट है, लिए लोकमंत्र में सक्रिय भाग लेना सकते हैं, और अधिक दृढ़ हो जायेंगे।

मान लीजिए कि आपका राज्य सूचना आयोग द्वारा सूचना के अधिकार कार्यकर्ताओं के लिए सुरक्षा सलाह पर एक विस्तृत रिपोर्ट तैयार करने के लिए कहा गया है और आप सूचना का अधिकार कार्यकर्ताओं से दुर्बलता लिए बिना स्थानीय स्तर पर सूचना के अधिकार को अधिक प्रभाव देने में सक्षम हो सकते हैं।

- सूचना के अधिकार कार्यकर्ताओं के साथ दुर्बलता के समाहित प्रकाश करा है।
- सूचना के अधिकार कार्यकर्ताओं द्वारा सुरक्षा सलाह वाले दुर्बलता को अपने अधिकार के साथ समर्थ सूक्षण और यह भी कि स्थानीय स्तर पर सूचना का अधिकार अधिनियम को प्रभावी बना न करने लागू किया जाए।

RTI is to help democracy which will allow the citizens to take informed decisions. Research has shown a strong correlation of transparency and existence of freedom of information laws and frequent publication of Government economic data with quality of governance. Transparency is also associated with lower levels of corruption, better socio-economic and human development indicators and greater economic competitiveness.

However, apathy, negligence and lack of awareness at various levels are the hurdles the Act is facing from reaching its full potential in empowering citizens. While the Act is proving its strength in solving problems of citizens in case of delay in services, it appears that corruption and the nexus between bureaucracy and non-state factors has become the bottleneck in receiving the information for the welfare of public.

# LUKMAAN IAS

...Celebrating 11 years of its establishment

It has been found that RTI activists face abuse in many forms. It ranges from verbal abuse, physical abuse, threats, and discrimination to personal safety. If the abuse on activists continues to happen, there is a high probability that citizens may lose faith in it, which in turn will weaken the faith in political system of India.

Here is an example of abuse faced by one RTI activist. The story of Mr. Venkatesh from Warangal is peculiar in nature. After he started working on the encroachment of the school land, a rumour in his village is spread blaming Mr. Venkatesh for the cancellation of PDS cards to underserved persons. Each time, a public work is halted for any reason, the blame goes to Mr. Venkatesh and Right to Information Act. As more rumours spread, general antagonism against Mr. Venkatesh grew and he decided to move to Hyderabad.

If people were to be discouraged to use RTI, then the dream of corruption free nation, where people are actively participating in the democracy for the betterment of the society becomes more distanced.

Suppose you have been asked by the State Information Commission to prepare a detailed report on the safeguards for the RTI activists and how RTI at the local level can be implemented more effectively without abusing the RTI activists, then

- What are the probable causes of abuse faced by the RTI activists?
- Suggest the measures with justifications for abuse faced by the RTI activists and also, how to effectively implement RTI at the local level. (Answer in 250 words)

20

A:-

The above case study highlights, the abuse faced by RTI Activists and their suppression voice for finding out truth. RTI came into light to bring the Transparency and Accountability of officials; thus these activists should be protected at any cost.



# LUKMAAN IAS

... Celebrating 11 years of its establishment

उम्मीदवारों को इस  
खंड में नहीं लिखना चाहिए।  
Candidates must not  
write on  
this margin.

a) Probable causes of abuse faced by RTI Act

1. Corrupt activities of the people involved in the schema of things. Contractors ~~at large~~ tend to provide fabric bills to misappropriate public money.
2. Ignorance of the public - towards these activists that they are working for the betterment overall society.
3. Apathy of government towards these activists to safeguard their protection and Information dissemination.
4. Politico-Bureaucratic Nexus - which acting as strong force to silence these activists voice to hush up the corruption occurring in these projects.

5. Lack of awareness of the public about RTI, <sup>with</sup> out examining the facts.
6. Lack of legal basis for the safeguards for these RTI Activists.

## (b) Measures for RTI Activists:-

| Measures                                                        | Justifications                                                   |
|-----------------------------------------------------------------|------------------------------------------------------------------|
| 1. To provide a law for safe-guard their safety                 | 1. To protect the lives of honest individuals in society         |
| 2. Setting up <u>helplines</u> regarding doubts of these issues | 2. To allay the misinformatio about these activists              |
| 3. Awareness campaigns of <u>successful</u> RTI Activists       | 3. To instill the goodwill of people in these people.            |
| 4. Announcing Rewards for these <u>activists</u>                | 4. Recognition from government would stop the abuse from people. |

Publishing information sought by threatened RTI activist → will act as deterrence against corrupt

## Effective Implementation of RTI at local level:-

1. Awareness campaigns among public through local leaders as well prominent personalities.
2. Call centers for providing the process for RTI mechanism.
3. Social Audit Reports & schemes to encourage ment/public participation.
4. Involving pramsabha as medium to propagate the message.
5. Targetting the youth and stgrs to imbibe the values to encourage RTI Activism.

9 RTI, with effective usage, can address the corruption problem at ground level and Improve frugality in public expenditure.

good

# LUKMAAN IAS

...Celebrating 11 years of its establishment

Q10. मानव तस्करी दुनिया के कई देशों की सबसे बड़ी समस्याओं में से एक है। इसी भारत का दूसरा सबसे बड़ा समर्पित अपराध माना जाता है। मानव तस्करी जहां भी भारत में एक प्रमुख मुद्दा है। इस तथ्य के बावजूद कि यह भारतीय कानून के तहत प्रतिबंधित है। कार्पोरेट वॉन शोधन और जबरन बंधुआ मजदूरी के लिए भारत के माध्यम से लोगों का निर्यात हमेशा जारी रहता है। कुछ अनुमानों के अनुसार, जबरन और बंधुआ मजदूरी लाखों भारतीयों को प्रभावित करती है।

भारत में अनुमानित दो करोड़ व्यावसायिक गणराज्यों में से एक रिपोर्ट के अनुसार 1.6 करोड़ महिलाएं और लड़कियां यौन तस्करी की शिकार हैं। भारत में कानूनी सहायता के अनुसार, भारत में हर घंटे चार लड़कियां घोषणापत्र में प्रवेश करती हैं, जिसमें से तीन अपनी इच्छा के विरुद्ध होती हैं।

अमेरिका का विदेश विभाग प्रत्येक देश को तस्करी की शक्तों (TIP) रिपोर्ट में चार स्तरों में से एक पर रैंक करता है, जैसा कि TVPA (Victims of Trafficking and Assistance Act, 2000) द्वारा अतिरिक्त है।

इस तरह की रैंकिंग किसी देश की समस्या को बाकार पर नहीं बल्कि मानव तस्करी के प्रमुखता के लिए तस्करी घोषित संरक्षण अधिनियम के अनुसार सतकों को पूरा करने के तस्करी प्रयासों की संख्या पर आधारित होती है। भारत ने 2021 में भी लगातार टियर 2 में जगह बनाई है।

एक लड़की जिसने आपस में जो बच्चा दिया था और पिता की कि एक शराबी था तस्करी घोषित करता था, उसका एक स्कूल का बच्चा ही तस्करी करके दिल्ली से आया। वह अपनी दादी को फोन करती है और अपने ठिकाने के बारे में पूछता है।

दादी पुलिस में शिकायत दर्ज करती है। मानव तस्करी जहां मामले को देखने वाले पुलिस अधीनस्थों को

- मामले में नैतिक मुद्दों को चर्चा करें।
- लड़की को बचाने के लिए आपकी क्या कार्रवाई होगी?
- भारत में अर्ध-तस्करी से प्रभावी ढंग से निपटारे के लिए कौन से संचारणत्मक उपायों को लागू करना है?

Human trafficking is one of the most distressing problems faced by many countries in the world. It is considered the second largest organised crime in India. Human trafficking is still a major issue in India, despite the fact that it is banned under Indian law. People are routinely trafficked illegally through India for commercial sexual exploitation and forced/bonded labour. According to some estimates, forced and bonded labour affects millions of Indians

According to a report out of an estimated 20 million commercial prostitutes in India, 16 million women and girls are victims of sex trafficking. According to Legal Services in India, every hour, four girls in India enter into prostitution, three of them against their will.

The United States Department of state ranks each country in the Trafficking in Person (TIP) report on one of four tiers, as mandated by the TVPA (Victims of trafficking and violence protection act, 2000).

Such rankings are based not on the size of a country's problem but on the extent of government efforts to meet the TVPA's minimum standards for the elimination of human trafficking. India has consistently featured in Tier 2 also in 2021.

A girl who lost her mother, and father, an alcoholic, used to beat her up, is trafficked by her one friend in school to Delhi. She calls up her grandmother and tells about her whereabouts.

The grandmother lodges a police complaint. Suppose you are the police officer dealing with the case, then

- Discuss the ethical issues in the case.
- What would be your course of action to save the girl?
- What remedial measures are needed to effectively tackle trafficking in India?  
(Answer in 250 words) 20

Article 23 of the constitution banned human trafficking and bonded labour. However, it is still prominent due to various reasons.

a) Ethical issues:-

- Human lives and dignity of the individual - the victims are forced to go under prostitution against their will.
- Violation of basic rights of the women through sexual exploitation.
- Apathy of government for failure of the safeguards to these women.
- Lack of Implementation of the law in spite of

against Confucian ethics  
↓  
human treated as means to achieve certain ends

ban on these activities.

5. Societal moral bankruptcy towards tolerance towards these incidents.
6. Lack of empathy and compassion of the human ~~to~~ officers towards these women and girls.

(b) Course of the Action:-

1. would form a separate team along with other teams to dispatch ~~to~~ the incident.
2. This team involves technicians of forensic, IT and other expertise to track down the accused.
3. will coordinate with all members to find out the last known location and tracing out further movements.
4. alleging all check posts and use of CCTV cameras to track their movement.

# LUKMAAN IAS

Celebrating 11 years of its establishment

उत्कृष्टता का इसका  
संकेत है जो  
आपका संकेत  
Candidates  
must not  
write on  
this margin.

5. Involving the media to propagate the message to public with details available.
6. Opening up toll free numbers for any relevant information from the public.
7. Tracing out and saving the girl as prime priority till the work is done. **(conduct rescue operation)**

## ② Remedial Measures:-

- Short term :-
1. Finding out the (most trafficked areas) to recognise them as prime priorities.
  2. Stringent and levelling up security provisions at check posts for thorough checkups. **good**
  3. Creating a separate department to deal with the cases on priority basis.
  4. Creating awareness about Toll free numbers to complaint about incidents.

Long term :-

1. Awareness campaigns at schools and colleges in the students.
2. To address ~~the~~ problems of poverty and deprivation through government schemes.
3. Taking care of vulnerable section children through Residential schools etc.
4. Involving civil society through imbibing value based education.

$g\frac{1}{2}$  with effective involving of civil society and active police force we can curb the human trafficking menace largely.



# LUKMAAN IAS

Celebrating 11 years of its establishment

उम्मीदवारों  
को इस  
मार्ग में कोई  
लिखना नहीं  
Candidates  
must not  
write on  
this margin.

नए योग्य लोक सेवकों के नवीकृत का लोक सेवा आयोग द्वारा की जा रही है और श्री व के बीच बातचीत चल रही है।  
श्री अ श्री ब से कहता है।

1. लोक सेवकों में शामिल होने के बाद नए प्रवेशकों का व्यवहार अतिव्यवहार हो जाता है और वे भ्रष्टाचार का शिकार हो सकते हैं। वे अपने करियर के शुरुआती दौर में ही भ्रष्ट हो जाते हैं।
2. होम कैडर को प्राथमिकता देना लोक सेवा मूल्यों के विरुद्ध है। लोक सेवा के प्रति समर्पण की भावना को खिलना जाता है। अतः लोक सेवा आयोग द्वारा प्रवेशकों को प्राथमिकता दी जाती है।
3. प्रशिक्षण का बहुत अधिक प्रभाव नहीं पड़ता है क्योंकि अधिकाधिक प्रशिक्षण के बाद भी अधिक समय के बाद भी लोक सेवकों का प्रवेशक दायित्व और कर्तव्य भावना कम रहती है।
4. पारदर्शिता लोक सेवकों की प्रेरणा और समर्पण का प्रेरक कारक बनता है।

मान लीजिए कि आप श्री व के श्री अ के आरोपों का मूल्यांकन करते हुए अपने विचार का औचित्य सिद्ध करें।

There is a conversation among two civil services aspirants Mr A and Mr B regarding the newly qualified civil servants. Mr A tells to Mr B:

1. After joining civil services, the behaviour of new entrants become more elite and they also don't resist corruption. They become corrupt at a very early stage of their career.
2. Giving preference to the home cadre goes against the spirit of civil services values such as dedication to work as the home cadre is given the first choice by most of the candidates.
3. Training doesn't have much influence as one can find some civil servants prejudiced and stereotyped even after going through over a year of formal training.
4. The lateral entry is going to further affect the motivation and dedication of civil servants.

Suppose you are Mr B then evaluate the above views of Mr A, giving justification to your view. (Answer in 250 words) 20

A:-

Civil servants are expected to function exemplarily manner and the newly qualified civil servants are much aspirational due to their enthusiasm and energy. However, multiple factors impact civil servant behaviour after joining into the service.

1. New entrants becoming <sup>MSB</sup> elite and corrupt every culture

Evaluation of Minc (Mr. B) - This is due to his value system and socialisation. He is an already elite had a little scope to understand ground problems as well as stereotype relief towards civil services. However, this is not completely true, as many of young aspirants are working and striving to escape from elite circles.

give any example

2. Giving preference to home cadre goes against spirit of civil service values :-

questions  
dedication to public service

Civil servant expected everywhere as All India Services denotes the India as one country and to serve and promote diverse groups in civil service as well. But it is said allocating home cadre goes against this spirit and promotes regional centric feeling in civil servants. But this move also helps to serve the region better way, the person understands and tries to address problems more empathetically due to his familiarity.

Candidates must not write on this margin

### 3. Training doesn't have much influence on civil servant

There was incident recently at IAS. In three days retrained. Helps gain perspective in life exam. It questions the very basic function of training values in system. The process - Discrimination and attitudes are passing and reinforcing even after training. But the training with fellow civil servants helps to overcome many prejudices and stereotypes with interaction.

Rohini Prasad also helps to understand ground reality to change one's perspective on their stereotypes.

### 4. Lateral entry affecting motivation and dedication

As the members are entering without seniority and corporate offices, civil servant tend to get demotivated due to non-recognition of their services. However, it helps to bring specialisation which increases efficiency of the services and colleagues also may benefit working with these officers to achieve targets in a time bound manner.

write that prejudices, stereotypes are formed since childhood through socialisation  
↓  
deeply ingrained in psyche of civil servants  
↓  
difficult to remove through 1 year training

## Justification of My views

1. Values of civil servant <sup>should</sup> flow from family constitution and the responsibility of any task must be fulfilled with utmost devotion.
2. Training helps as social control as well as aptitude purpose for the civil servant to be better equipped for future challenges.
3. The Innovative approaches of later entry etc. would help to diversify the services to adopt the new challenges in society.
4. Moral values and rules of noble committees principles should be imparted in civil servants.  
ARC-II also gave code of conduct for civil servants for strengthening their values.

Thus, civil servants are role models for the society and they should not anything that is unbecoming of civil servant.

# LUKMAAN IAS

...Celebrating 11 years of its establishment

भारत में एक कंपनी है जो दुनिया की सबसे बड़ी कॉर्पोरेट कंपनियों में से एक के लिए आपूर्तिकर्ता है। कंपनी में 10000 से अधिक कर्मचारी हैं। उनमें से अधिकांश कर्मियों पर हैं और कुछ स्थायी कर्मचारी हैं। हाल ही में, कंपनी का अपने सख्त कर्मचारियों को मूल्य का सामना करना पड़ा क्योंकि वे नाराज हो गए थे, कंपनी पर हमला कर रहे थे - कारों में ताम तस्करी, विध्वंसियों, दरवाजों को तोड़ना, अपनी द्वारा निर्मित उत्पादों को लूटना आदि।

कर्मियों की महीनों से अपने वेतन का समाधान न करके, काम के लंबी अवधि आदि के कारण विद्रोह थी। हालांकि इस घटना को समाधान के अनुकूल कार्रवाई के रूप में भारत की वैश्विक प्रतिमा के लिए बहुत खराब माना जा रहा है और विदेशी निवेश को नुकसान पहुंचा सकता है।

मान लीजिए कि आपको इस संकट से निपटारे के लिए एक और अधिकार की सुरक्षा के उपाय सुझाने के लिए भेजा जाता है तो

- मामले में नैतिक मुद्दों की चर्चा करें।
- आपकी नस्लवादी संकल्प जहां लोरी और क्या क्या उपाय सुझाएंगे?

There is a company in India which is a supplier to one of the biggest corporate companies in the world. The company has over 10000 employees of which most of them are on contract and some are permanent employees.

Recently, the company faced the ire of its contractual employees as they went berserk, attacking the company— setting cars on fire, breaking windows, doors, looting the products manufactured by the company, etc.

The workers complained about non-payment of their salary for months, long hours of work, etc. However, the incident is being considered very bad for India's global image as a business-friendly environment and can harm foreign investment.

Suppose you are the officer sent by the Ministry of Labour for giving the status report and suggesting measures for the protection of the rights of the labourers, then

- Discuss the ethical issues in the case.
- What will be your course of action and what measures would you suggest?  
(Answer in 250 words) 20

Ans

Recently, In apple mobile production plant, these were protests due to their non-payment of salary and long hours of work. The above case study is also falls in the similar lines.

उम्मीदवारों को इस स्थिति में नहीं मिलना चाहिए।  
Candidates must not write on this margin.

# LUKMAAN IAS

...Celebrating 11 years of its establishment

a) Ethical issues :-

lack of empathy + compassion towards workers by company.

1. Contractual nature of Job - leading to the exploitation of the employees.

2. Profit centric business of the company ignoring the rights of employees (lack of ethics in business.)  
*'commerce without morality is a sin' - ustadhiji*

3. collapse of law and order - by destructing the property of the company.

4. Image of the country in eyes of the world - due to these lawlessness situation.

5. Economic activity Vs Rights of employees -

The government had to choose between these options.

6. Government's Apathy towards contractual employee rights.

## ⑥ Course of Action :-

1. will visit the plant to assess the damage
2. will meet the employees to understand their grievances.
3. will form a committee with company management and employees to come to a deal between them.
4. Asking the company to assurance for prompt payments to the employees.
5. offering security personnel of the local police in plants to prevent future mishaps.
6. Conducting a press meet along with company officials to win back the trust of government policy.

approach  
is  
correct

## Measures that can be suggest:-

1. strict implementation of Labour Code <sup>Acts</sup> ~~code~~  
of contract employees in letter and spirit.

# LUKMAAN IAS

...Celebrating 11 years of its establishment

2. providing a grievance redressal mechanism to the contract employees for government intervention.
3. Upholding the rights of contract employees without compromising company's interests.
4. Constant monitoring of the grievance redressal mechanism to prevent these incidents in future.

8½  
Government need to balance between the rights of contract employees as well as the conduciveness of the business environment in the country.